



Knight Hollow Nursery

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Order Cancellation Policy

January 1, 2024

- 1. Cancellation Window:** Orders may be canceled without penalty prior to 3 months of the proposed shipping date. To cancel an order, please contact us directly via email at the address above.
- 2. Within-3-Month Cancellation:** If an order is not canceled within 3 months of the proposed shipping date, the company will make reasonable efforts to find a new purchaser of the plants within the next 2 weeks of received notice.
- 3. If No New Purchaser is Found:** If we are unable to find a new purchaser for the plants after the 3-month period, the company with a confirmed order will be charged for the full cost of the plants. The plants will be destroyed.
- 4. Contact Information:** For any questions or to initiate a cancellation within the allowed timeframe, please contact us at the email address above.
- 5. Policy Updates:** We reserve the right to update or modify this policy as needed. Any changes will be communicated to you via email or through our website.

Thank you for your understanding and cooperation.